

Creating an easier, smarter benefits experience

New York Life Group Benefit Solutions and ADP Workforce Now®



As part of our ongoing focus on smart connectivity to deliver easier benefits administration, we are working with ADP® and its ADP Workforce Now platform to accelerate implementations, reduce administrative work, streamline costs, and create a better employee experience.

By integrating with ADP Workforce Now, we're able to deliver:



Simpler plan set up

- Streamlined plan integration avoids costly builds, testing, and manual processes
- > Dedicated ADP and NYL GBS service experts
- > Waived set up fees for our clients1



Easier benefits administration

- > Real-time, secure data exchange with file feed and API solutions
- Reduced manual tracking of EOI requests, eligibility verification and payroll reconciliation
- > Standardized self-billing reports for disability, life and voluntary benefit plans



NYL GBS joins ADP Partner Advantage Program

Serving over 1,200 mutual clients



An enhanced enrollment experience

- › A single sign on for EOI streamlines the enrollment process
- > Pre-populated EOI forms save time and ensure accuracy
- Real-time EOI decisions help employees obtain the benefits they want when they need them most

Investing in smart connectivity.

We continue to invest in ways to deliver greater data integration and an easier, more connected benefits experience. That's how we're Putting Benefits To Work For PeopleSM.



Discover how we can put our combined capabilities to work for you. Contact your NYL GBS or ADP representative today.



¹ New York Life Group Benefit Solutions will be providing benefit administration credits to ADP for clients who want to set up data connections (API or file feeds).

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New York Life Insurance Company

51 Madison Avenue New York, NY 10010

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